

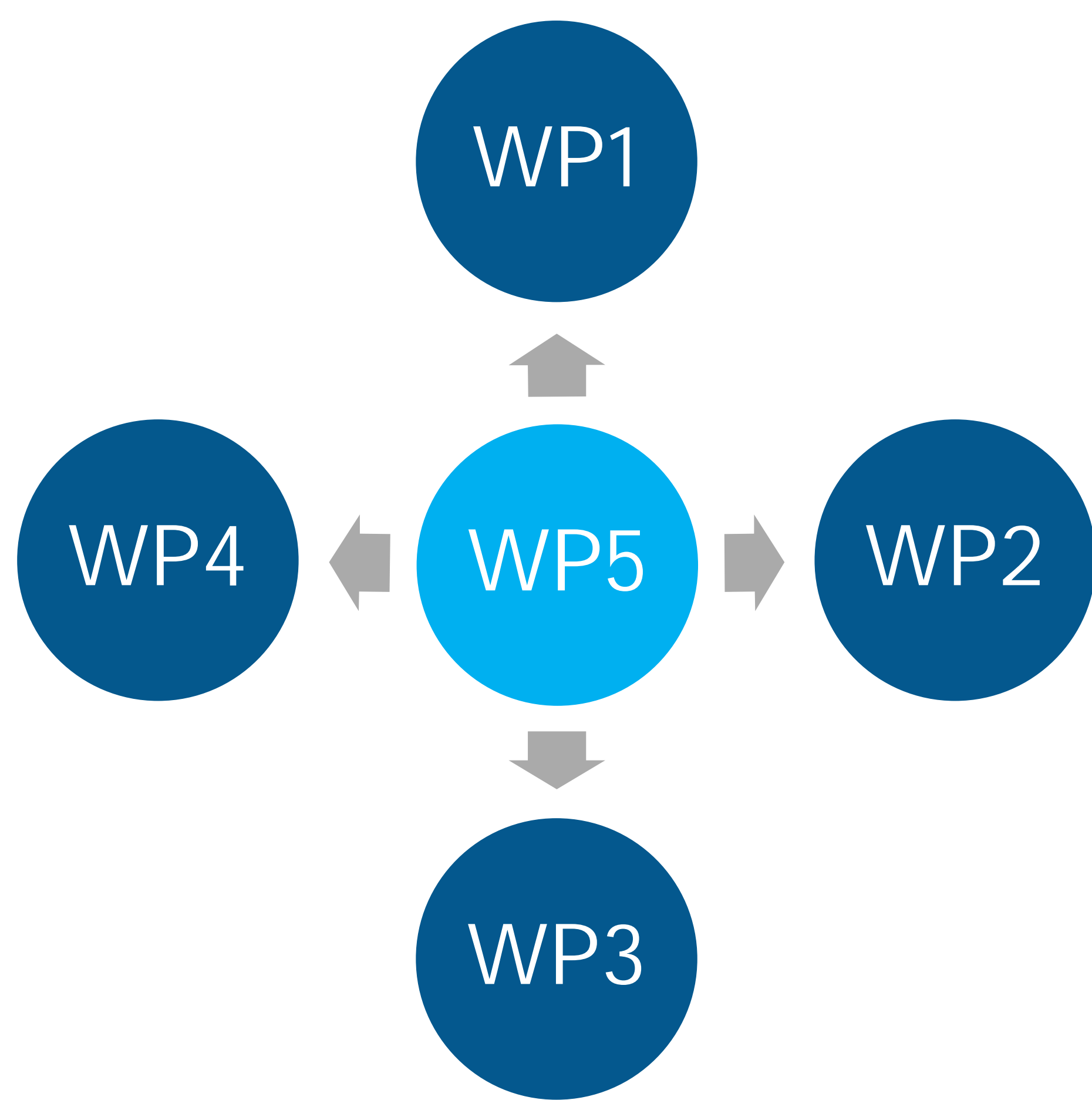
WP 5.1 & 5.2

INFORMATION INTERACTION

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INFORMATION INTERACTION

Interaction has a two-fold meaning in this module. Firstly, it refers to the necessity of collecting information on how researchers interact with the research infrastructure (RI) in order to develop the tools and services accordingly. Secondly, it refers to the need to offer education and consultation on how researchers can enhance their work by using the infrastructure, thus increasing the RI's active user base. Information Interaction collects RI usage and performance data and designs and develops methods, tools, protocols, services and learning environments to support RI analysis and development and to respond to the need for education and guidance on RI use. This module has two work packages.



WP 5.1 and 5.2 are collaborating with all other WP's and keeping the researchers' needs in the centre of the DARIAH-FI research infrastructure.

WP 5.1 EVIDENCE-BASED RI DEVELOPMENT

Keeping a close dialogue between users and other work packages in DARIAH-FI, collecting data of user activity and user experiences with the infrastructure enables continuous development of the infrastructure, and its tools and protocols.

A careful analysis reveals critical points for the development of the research infrastructure and highlights educational needs. We need to collect and constantly monitor user needs to develop the infrastructure.

We will implement:

- user experience questionnaires,
- a protocol to collect and analyze interaction log data from the services and
- a protocol to collect user experiences from workshops and training sessions.

WP 5.2 EDUCATION AND DISSEMINATION

The foreseen impact is to provide researcher education and guidelines on best practices helping to grow and support the user base promoting Open Science in data-intensive SSH research. We have guidance and study modules related to digital methods and best practices at various consortium partners. These need to be shared and repurposed. To promote the RI services and provide educational material concerning the data, metadata, tools, services and workflows of the RI, we will facilitate:

- a network of actors
- providing an educational platform and materials and
- a collection of existing training materials to be shared among the RI users.

DELIVERABLES

D:5.1.1 User experience questionnaire
We will create (a) questionnaire(s) together with the whole RI to be shared among all the WPs to create a feedback system to keep an eye on the usefulness and user experience concerning the contents and services.

D:5.1.2 Log data collection and analysis
When starting to establish, the RI will produce a continuous flow of user behavior signals, which will be used to create a dynamic monitoring system.

D:5.1.3 Protocol for collecting workshop feedback data
Together with the other WPs, a shared protocol to collect feedback from all arranged workshops will be created.

D:5.2.1 Actor network
Means a network of people creating and working with the RI, providing guidelines and educational materials, courses and other types of supports for users.

D:5.2.2 Educational material dissemination
Educational materials relevant to the RI will be collected and made available and shared among the users and the educational actor network.

